University Task Force On Safety

Safety and Security
Services, Support, and Assets
Exiting and Planned
April 2, 2013

University Task Force on Safety

UNIVERSITY OF CALIFORNIA, RIVERSIDE
University Task Force on Safety

Agenda

› Task Force Charge
› Current Safety Services & Programs
   › General Campus Services & Support
   › Communications, Counseling & Training
   › Other Security Services
   › In Partnership with the Riverside Community
› Actions Taken in Last 120 Days
Task Force’s Charge

UCR has a foundational commitment to safety and continuous improvement of UCR’s programs and services.

The Task Force was created in response to student, faculty and staff concerns after a series of crimes in the area immediately surrounding the campus (Fall 2012 and Winter 2013). The Task Force was charged with the following:

“To examine current activities and make recommendations about additional measures to ensure the safety of our campus and nearby community.”
# Overview – Existing Efforts

| General Campus Services / Support | • UC Police Department  

  *UCR - 31 Sworn Officer Positions*  

  *CSO – Community Service Officer*  

• Emergency Communications  

  *Text Messaging to Call Boxes*  

• Campus Escort Service  

• Campus Safety Committee  

  *Annual Safety Walk*  

• Housing, Dining, Residential Efforts  

• University Extension Efforts  

• Campus Cameras |
| Communications, Counseling, Training | • R’Safety Awareness Flyer  

• Counseling Services  

• Safety and Awareness Training |
| Other Security Services | • Private Security |
| Partnership - Riverside Community | • UNET, Cameras, Transportation |
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Current Safety Services & Programs

UCR Police Department

- Services UCR campus and Housing areas 24/7/365 since 1954. 31 sworn staff (including Chief, Assistant Chief, and Lieutenant; 28 positions currently filled).

- Public Safety Answering Point providing 911 telephone service to campus.

- Investigations Bureau provides follow-up investigations on all cases and filings with District Attorney’s Office.

- Education and Crime Prevention Programs offered to Campus Community.

- Community Outreach.

- Community Service Officers (CSO) Program.

- Additional info. - http://police.ucr.edu/
Current Safety Services & Programs

- **Emergency Communications Tools & Systems**
  - UCPD Crime Alerts via Scotmail.
  - Emergency text messaging – accessed via UCR Portal & GROWL.
  - Emergency Alert Siren at Rivera Library.
  - Campus emergency status messaging on UCR web site and voice messaging alerts.
  - 1-800-WARN
  - Emergency Call Boxes in Parking Lots, visit [http://parking.ucr.edu/operations/callbox.html](http://parking.ucr.edu/operations/callbox.html) for locations of call boxes.
  - Emergency phones in classrooms and all elevators.
Current Safety Services & Programs

- **Campus Escort Service**
  - Operated by the Women’s Resource Center.
  - Available to Faculty, Staff, & Students, Sunday through Thursday from dark to 11:30 p.m.
  - Boundaries limited to areas owned by UCR.
  - Can request escorts using red phones or free-floating escorts walk/bike around campus offering escort services.
  - Escorts have hand-held radios to communicate directly with UCPD.
  - Student volunteers have been reference, background, & FBI DOJ checked.
Current Safety Services & Programs

Campus Safety Committee

- Chaired by the Director of EH&S with 25 members from academics and major functional areas. Additional info: http://ehs.ucr.edu/safety/campussafetycommittee.html
- Serves as a forum for the campus community to discuss safety issues and develop recommendations for improvement in various areas of safety, such as lighting, vegetation, signage.

Annual campus safety walk is coordinated by the Women’s Resource Center for the purpose of identifying safety and security issues in UCR’s physical environment.
Current Safety Services & Programs

- **Housing, Dining, & Residential Services**
  - Community Services Officers (CSO) patrol all Housing locations nightly.
  - Residence Life staff on-duty nightly to assist residents and secure facilities.
  - Cameras located in all elevators, some building lobbies, and other common areas. For Glen Mor, cameras located in building interior entrance areas, elevators and other common areas.
  - Controlled access into all residence halls and parking lots.
  - Residence Life and UCPD co-sponsor programs on student safety and existing campus resources.
  - Training for all Residence Life Live-In Staff which includes crisis management, safety awareness, UCPD crime awareness.
Current Safety Services & Programs

› University Extension

› Cameras now located around the property. The camera systems will be upgraded in the near future.

› Lighting upgrades around the property have been completed. Additional lighting projects under consideration.

› All Parking & Safety staff are trained in CPR and AED.

› Parking & Safety team has increased by 2.00 FTE this past year.
Current Safety Services & Programs

› **Campus Camera System**

› UCR has implemented a campus open area camera system. Cameras are located in various campus buildings and video is viewable to both the building occupants (as requested / appropriate) and the UCPD.

› UCR’s camera system is scalable and will support cameras deployed by UCPD (e.g. in open areas across campus) or within buildings deployment by Colleges, Departments, Housing, HUB, etc.

› *UCR plans to expand this system (more cameras) during the 2013 / 2014 academic year.*
Communications, Counseling, & Training

› Communications

› In addition to the emergency communications previously discussed, the Women’s Resource Center piloted a Safety Campaign during the fall 2012. This included the development and distribution of an *R’Safety Awareness Flyer*. This is a potential model for future safety communications.

› Safety Tips are promoted electronically through R’Side weekly and periodically throughout the year.

› *Chancellor’s commitment to respect in the workplace and “no tolerance for violence” statement establishes the goals and objectives for a safe, secure, and non-violent campus environment.*
Communications, Counseling, & Training

Counseling Services

- UCR Counseling Center provides services primarily to students but faculty/staff may also use services in an emergency/crisis.
- Student Affairs Case Manager provides support and assists with finding appropriate resources for medical, psychological, psychiatric, social, financial, academic issues.
- Sexual Assault Resource Services consultant available on campus (M-F, 8-5).
- Title IX Office responsible conducts administrative investigations of sexual assaults and provides information on related issues.
- Employee Assistance Program (EAP) – offers counseling, referral, & other services to faculty, staff, & their families.
Communications, Counseling, & Training

Training

- Student/Parent Orientation – both UCPD and Orientation Counselors address campus safety during Orientation programs.

- Violence/Distressed Persons in the Workplace Training (partnerships between UCPD/Student Affairs)
  - Responding to a Crisis Situation
  - Recognizing and Responding to Distressed and/or Disruptive People
  - Violence in the Workplace (offered by HR)

- Self Defense Training offered to faculty, staff, and students on a quarterly basis.

- Sexual Assault & Domestic Violence Education & Support
  - Riverside Area Rape Crisis Center and Alternatives to Domestic Violence periodically provide programs on campus.
Other Security Services

- Campus organizations contract with private security firms to provide an additional security presence in their areas (buildings) and/or at public events as required.
  - Library
  - Culver Center
  - Palm Desert Campus
  - Highlander Union Building Events
  - University Extension
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Current Safety Services & Programs

In Partnership with the Riverside Community

University Neighborhood Enhancement Team (UNET)

- Joint City and UCPD community policing task force for the past 20 years.
- Total staff: 2 sergeants and 8 officers with 1 sergeant and 4 officers from each UCPD and RPD.
- Responds to all calls for police services in 17 square miles of city jurisdiction around campus from 7 a.m. to 1 a.m. seven days a week.
- Community policing model used to identify unique responses to criminal and quality of life issues (e.g. directed saturation patrols, DUI checkpoints, burglary and robbery surveillance, prostitution stings, party patrols, etc.)
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Existing Safety Services & Programs – In Partnership with the Riverside Community

- Open Area Cameras/Video Systems
  - The city of Riverside has installed an open area camera in the Blaine/Rustin area.
  - Cameras can be accessed by BOTH Riverside PD and UCPD during an investigation.
  - Open area camera proposal will add ADDITIONAL cameras around UCR.
Existing Safety Services & Programs –
*In Partnership with the Riverside Community*

- **Riverside Transit Authority (RTA)**
  - UCR/RTA partnership offering FREE bus transportation to faculty, staff, students.
  - Unlimited rides anytime RTA operates and anywhere they go.
  - R’Card identification must be presented to ride free.
### University Task Force on Safety

### Actions Taken in the Last 120 Days

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<th>Description</th>
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<td>Increased UCPD Patrols</td>
<td>Via reassignment and overtime.</td>
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<td>Bicycle Patrols</td>
<td>Private security in UCR apartments.</td>
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<td>Partnership with City in Response to Recent Incidents</td>
<td>Outreach to apartment owners / managers.</td>
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<td>Partnership with the Surrounding Community</td>
<td>Apprehended criminals.</td>
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<td>Enhancements - Lighting/Visibility, Signage</td>
<td>Vegetation removal at Rec Center.</td>
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<td>Transportation and Parking Services (TAPS) Outreach to Faculty/Students – Discussions about Possibilities</td>
<td>Development of plan for van transportation service and enhanced campus bicycle protection program.</td>
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<td>Implementation of Open Area Cameras</td>
<td>Partnership with the City.</td>
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<td>Communications Efforts</td>
<td>Campus and City outreach.</td>
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<td>Establishment of UCR Task Force on Campus Safety</td>
<td>Report due prior to end of quarter.</td>
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Actions Taken in the Last 120 Days

▶ Increased UCPD Patrols
  ▶ Extra officers (both reassignments and on overtime basis) are saturating impacted areas.

▶ Bicycle Patrols
  ▶ 24 Hour Bicycle Patrols in the impacted UCR Housing areas.

▶ Partnership with City in Response to Recent Incidents
  ▶ UCPD and RPD have partnered to identify, arrest and file charges on individuals connected to robberies and burglaries committed on and near the campus.

▶ Partnership with the Surrounding Community
  ▶ UCR and apartment owners are meeting with law enforcement to consider joint actions.
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Actions Taken in the Last 120 Days

- Enhancements - Lighting/Visibility, Signage
  - Replacement of stairwell lights in campus bldgs. with longer lasting LED lighting.
  - Night time lighting is being reviewed and will be improved where needed.
  - Foliage and shrubbery pruning along sidewalks to increase openness, light levels.
  - New illuminated directory signs are being designed and will be installed over the next several months.

- Transportation and Parking Services (TAPS) Outreach to Faculty/Students - Discussions about Possibilities
  - Campus is reviewing options for a new campus / neighborhood van system to drop students off at apartment complexes in the evenings). Also planning for enhanced campus bicycle protection program.
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Actions Taken in the Last 120 Days

- **Implementation of Open Area Cameras**
  - A new open area camera system was installed in cooperation with City of Riverside with planning completed for the addition of several additional cameras.

- **Communications Efforts**
  - New public awareness efforts launched, focusing on pedestrian safety corridors, and personal safety actions that can be taken.

- **Establishment of UCR Task Force on Campus Safety**
  - Meetings begin on April 2nd with a Town Hall gathering on May 14th; the Task Force will produce a report prior to the end of the Spring quarter.
Questions & Next Steps